

ISO/IEC JTC 1/SC 38
Distributed application platforms and services (DAPS)
Secretariat: ANSI (United States)

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Title: SC 38 Liaison Statement to ITU-T JCA-Cloud on the JCA-Cloud Roadmap

Status: For information. The SC 38 Secretary will forward this Liaison Statement to the ITU-T JCA-Cloud Secretary.

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Activity domain ¹	Entity	Title of deliverable	Scope of deliverable	Current status	Starting date	Target date
	ISO/IEC JTC 1 SC 38 WG 3	ISO/IEC 19086 , Cloud Computing - Service Level Agreement (SLA) Framework and Terminology	<p>This international standard specifies: an overview of SLAs for cloud services, identification of the relationship between the master service agreement and the SLA, SLA concepts and requirements that can be used to build SLAs, and terms and metrics commonly used in SLAs for cloud services. This standard is for the benefit and use for both provider and customer.</p> <p>This standard does not provide a standard structure that would be used for SLA contracts. Contracts are highly customized items between providers and customers so this standard seeks to establish a set of common SLA building blocks (concepts, terms, definitions, contexts) that can then be used to create SLAs that will help avoid confusion and facilitate common understanding between the Cloud Service Providers and the Cloud Service Customers.</p>	Pre-WD	2013-09-23	Sept 2016

¹ for use of editors. After the gathering of cloud activity, this column provides the category of deliverables

The template is consisted the following columns

- Entity : Standardization organization (Q or WG level description is required)
 - Title of deliverable : Document number for identification and its title
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 - Starting date
 - Target date : target date to publish or published date
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